P.O. Box 239, Recycling Way Willimantic, CT 06226 Tel. 860-423-4527 • Fax 860-450-7551 www.williwaste.com

Specializing in Waste Management Solutions · Handling All Grades of Recyclables & Refuse

## Dear Valued Customer:

On July 26, 2021 we announced an exciting change when Casella Waste Systems, Inc. officially acquired Willimantic Waste Paper Co., Inc.

Since the 1940's Willimantic has been dedicated to keeping your community clean and safe by offering customers the most effective and quickest waste management services possible. Tim and Tom DeVivo have been committed to doing what is best for their local customers and investing in the community while providing innovative solutions to waste and recycling.

Casella was founded in 1975 as a single-truck operation in Rutland, Vermont and in 1977 opened the state's first recycling facility. From entrepreneurial, community-minded roots, our company has grown through a commitment to economically and environmentally sustainable business practices and we are thrilled to be a part of your community.

Backed by a commitment to core values of Service, Trust, Responsibility, Integrity, Continuous Improvement and Teamwork, we are excited to welcome the Willimantic team and family into our organization and know they will help make this transition seamless for our customers.

## What does this mean for you?

We are very confident the transition to Casella will be smooth, with very minimal change in customer service. In fact, you will continue to see many of the same drivers and team members, to whom you have become accustomed, as part of your service delivery team—drivers who know the routes and are familiar with your service requirements.

In the very near future, you will receive more information from us, specific to you individually as a customer. If you have any immediate questions, please do not hesitate to reach out to us directly at 860-423-4527.

We look forward to serving you.

Sincerely,

**Brian Hovey** 

Market Area Manager - Hauling

**Mike Crowell** 

Market Area Manager - Recycling

